

Potential Warranty Issues

Round 9

8/20/2010

| Product Category | Company | Company Input |
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| Agricultural Spray Adjuvants | FIMCO Industries | There is a 1-year warranty on all sprayer equipment and the use of biobased products does not affect the warranty. |
| | Gilmour Sprayers | W4 Wheel Sprayer: The 90-day warranty is void if any type of liquid thicker than water is used. Hand sprayer and Pump Sprayers: The lifetime warranty is void if any type of liquid thicker than water is used. |
| | John Deere | There is a 1-year warranty on most sprayers and using biobased spray adjuvants will not affect this. |
| | King's Sprayers | There is a 1-year warranty on all sprayer equipment and the use of biobased products does not affect the warranty. |
| Animal Cleaning Products | There will be no known warranty issues associated with this item. | |
| Deodorant | Unaware of any potential warranty issues with this type of product | |
| Dethatchers | There will be no known warranty issues associated with this item. | |
| Fuel Conditioners | Apache Oil Company | Several messages were left in the Engineering department. Have not received a response back yet. |
| | Fuel Fixers, Inc. | Produce solid form products that are manufactured from aluminum. These products are then entered in to the fuel system to break up any deposits. They do provide a lifetime warranty on their product. |
| | John Deere | A message was left for product engineering to see if they are developing their own fuel conditioners or buying from outside sources. |
| | MSP Global PTE LTD. | International company stationed in Singapore. Emailed the information contact link but have not received a response. |
| | Ryder Fleet Products | Ryder does not know if any of their products are biobased; however, they do not provide a warranty on any of their fuel conditioner products. |
| Leather, Vinyl, and Rubber Care Products | Ashley Furniture | Limited warranty is void if chemical treatments or protective coatings are used; biobased or not. |
| | Broyhill Furniture | One year warranty provided. Any damage or failure due to chemical treatments or care products voids the warranty if it is biobased or not. |
| Lotions and Moisturizers | There will be no known warranty issues associated with this item. | |
| Shaving Products | There will be no known warranty issues associated with this item. | |
| Specialty Precision Cleaners and Solvents | There will be no known warranty issues associated with this item. | |
| Sun Care Products | There will be no known warranty issues associated with this item. | |
| Wastewater Systems Coatings | Unaware of any potential warranty issues with this type of product | |
| Water Clarifying Agents | Unaware of any potential warranty issues with this type of product | |